



Refund/ return policy

Please see the following information, which is specific to customers in our online retail store. If you are looking for refunds on tickets, then please [email us](#) with your query.

To start the process of returning a product, please get in touch with us by emailing sunrisers@sunriserscricket.com and we will be in regular contact with you. You will have to pay the cost of returning any items.

If you are dissatisfied with your purchase, you may return the item if:

- You are in contact with us two weeks after the delivery date (exceptions may apply)
- The product is in the same condition as it arrived (unworn, shirts with tags on)

Return address:

Sunrisers, Lord's Cricket Ground, St John's Wood Road, London, NW8 8QN.

Due to the stock changing this winter, we will not be re-stocking any clothing that is sold out. Therefore, there is no cannot guarantee that you will be able to swap a shirt for a different size, in which case we will refund the cost of the item.

Policy written: October 2023